



Personal Emergency Response Systems

What are Personal Emergency Response Systems (PERS)?

Personal emergency response systems provide security and reassurance so you can live at home safely. They are a means of contacting help if you are worried about or are at risk for falls or other health-related emergencies.

How do Personal Emergency Response Systems Work?

You wear either a pendant or a wristband that has an emergency button located on it. If you are hurt or need assistance, simply press the button. This activates an in-home communicator or telephone that automatically dials a 24 hour response centre. The alarm is answered by a trained individual who can call an ambulance for you or send over a family member or neighbor to help.



When you are setting up the service, you will provide information about your health and living situation as well as the names and contact numbers of the people you wish to have called in the event of an emergency. This can be helpful if you are unable to speak during a health crisis so that all of your instructions can still be followed. With some services, a special fall-detection button is available that provides added protection.

Personal Emergency Response Systems (PERS)

These companies offer services in Winnipeg. We do not endorse any particular company.

Comfort Keepers

Phone: 204-488-4600

Address: 905 Shaftesbury Boulevard Winnipeg, MB, R3P 0Y3

Email: winnipeg@comfortkeepers.ca

Website: www.comfortkeepers.ca

Direct Alert

Phone: 1-877-391-1767

Address: 1225 St. Mary Unit 23C; Winnipeg, MB R2M 5E6

Email: info@directalert.ca

Website: www.directalert.ca

Life Assure Medical Alert

Phone: 1-800-354-5706

Address: Unit 1 – 1760 Main Street; Winnipeg, MB R2V 1Z7

Email: customersupport@lifeassure.com

Website: www.lifeassure.com

LifeCall**Phone:** 1-800-661-5433**Website:** www.lifecall.ca**Oakley Alarms Ltd.****Phone:** 204-654-9982**Address:** 359 Pandora Ave. West, Winnipeg, MB, R2C 1M6**Email:** info@oakleyalarms.ca**Website:** www.oakleyalarms.ca**Peace of Mind/Telecare****Phone:** 204-231-4673**Address:** 5-854 Marion Street; Winnipeg, MB R2J 0K4**Email:** willief@nici.mb.ca**Website:** www.nici.mb.ca**ProTELEC****Phone:** 204-949-1417 or 1-877-949-1417**Address:** 200-1450 Mountain Ave; Winnipeg, MB R2X 3C4**Website:** www.protelecalarms.com**SECURTEK Monitoring Solutions****Phone:** 1-877-696-8611**Website:** www.securtek.com**TeleCare****Phone:** 1-800-676-8397**Website:** <http://www.goodsamaritantelecare.com/>**Victoria Lifeline****Phone:** 204-956-6777 or 1-888-722-5222**Address:** 4-1875 Pembina Highway; Winnipeg, MB R3T 2G7**Email:** victorialifeline@vgh.mb.ca**Website:** www.victorialifeline.ca***Now offering both standard and wireless services***